



Helitune

BERAN



Quality Policy

The quality of a product may be regarded as the overall ability of the product to satisfy the requirements of the customer.

It is Company policy to achieve quality by a quality management system that integrates the related functions of all departments by implementing the program outlined in this Manual.

Quality means not only meeting our customer requirements with regard to the product / services provided, but where possible exceeding those requirements.


The Company is committed to continuous improvement with regard to the products and services provided. This commitment also extends to continually improving the effectiveness of the quality management system, thus ensuring that the Company strives to achieve optimum quality, reliability, service and efficiency.

Processes and controls shall be implemented such that tasks are performed properly the first time, and to ensure that all products and services provided to our customers and internal operations meet established requirements. Quality, continual improvement and customer satisfaction are the personal responsibility of each employee.

To ensure continuity of products and services to the required quality standard, the Company has developed, documented and implemented a quality system that conforms to the requirements of ISO 9001:2000 & AS 9100 Rev B.

Our ability to meet the goals set out in the Policy Statement as detailed above, will be reviewed annually at the Management Review Meeting, and updated if necessary.

Strategic Business Objectives will be reviewed and set through the business planning process and will provide an input to the setting of specific measurable quality objectives (KPI's) through the annual Management Review process.

Signed:  Mr A. Lobato
Managing Director
Beran Instruments Ltd
Helitune Ltd

Date: 07/04/09